

FAQ in r/o Grading of Guest House

Introduction: This scheme is designed to accord status to the registered guest houses which are maintaining high standards. Grading will be given only to those guest houses, who are following the prescribed guidelines and have undergone a procedure of inspection and evaluation. This is a **purely voluntary scheme**.

Sl. No.	FAQ	Answer								
1	Who is eligible for Grading of Guest House?	Only those guest houses, which have valid license/registration from Local bodies/Police/Fire Department shall be covered under this scheme.								
2	On what basis the Guest Houses are categorized?	The Guest Houses are categorized for the following classes:- (i) Standard Category (ii) Premium Category (iii) Luxury Category . On the basis of standard being maintained and facilities / services being provided to the Tourists / Guests.								
2	Is it mandatory to obtain Grading of Guest House from Tourism Department?	Grading of Guest Houses by Tourism Department is a voluntary scheme. However, the Certificate issued by Tourism Department can be used by Guest Houses to their advantage to attract Tourists/Guests.								
3	What is the prescribed fee for these approval of Guest House?	<table><thead><tr><th>Categories</th><th>Amount to be deposited</th></tr></thead><tbody><tr><td>Standard Category</td><td>Rs. 4,000/-</td></tr><tr><td>Premier Category</td><td>Rs. 6,000/-</td></tr><tr><td>Luxury Category</td><td>Rs. 10,000/-</td></tr></tbody></table>	Categories	Amount to be deposited	Standard Category	Rs. 4,000/-	Premier Category	Rs. 6,000/-	Luxury Category	Rs. 10,000/-
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4	What is the mode of application fees?	1. Demand Draft (in favour of Pr. Secretary, Tourism, GNCT of Delhi) 2. Online payment								
5	What is the validity of certificate once issued?	05 years from the date of issue of certificate.								
6	After its expiry what fees will be charged?	In case a person applies, at least three months before the expiry of the current approval, the application fee would be charged @50% of the regular fee and the renewal in such cases shall be effective from the next day of the date of expiry. i.e. continuity will be maintained. If applied otherwise, regular fees would be charged.								
7	What documents are required for Approval of Guest House?	Following documents are required for Grading of Guest House by Tourism Department: 1. Ownership status 2. ID proof / PAN card of applicant 3. Undertaking /Self Declaration by applicant 4. Health Trade License issued by MCD								

		<p>5. License to keep a Place of Public Entertainment by Delhi Police</p> <p>6. Fire Safety Certificate /NOC issued by Delhi Fire Service.</p> <p>7. Site building Plan approved by Municipal Authorities</p> <p>8. Certificate with regard to tie-up with nearby Hospital or Doctor-on-Call facility.</p> <p>9. Certificate with regard to transport/cab facility with authorized Tour Operator.</p>
8	Where can I apply?	<p>Two links are available one on the portal of Department of Tourism, GNCT of Delhi and another on the e-District Portal of Govt. of NCT of Delhi.</p> <p>1. https://delhi.gov.in/</p> <p>2. https://edistrict.delhigovt.nic.in/</p>
9	Can application form be submitted manually in the Tourism office?	<p>No.</p> <p>Only online applications are accepted.</p>
10	What is helpline number of Tourism Department?	<p>011-23812940</p> <p>011-23812876</p>
11	What is location of Tourism Department?	<p>Tourism Department, Govt. of NCT of Delhi C-Wing, 2nd Floor, Vikas Bhawan-II, Upper Bela Road, Delhi-110054</p> <p>Near – Metcalfe House, Civil Lines.</p>