<u>FAQ</u>

Online Bore-well Permission:

From where one can get the application for Bore-well permission?
 Ans: At DJB website viz. <u>http://djb.gov.in/Borewell/</u>one can get the application of Bore-well permission.

- Who can apply for online Bore-well permission?
 Ans: Registered consumer, citizen of Delhi for residential / commercial / office / hospital / educational institution / industrial / other purposes.
- To whom one can contact after submitting the Bore-well permission request? Ans: Maintenance Executive Engineer of the area can be contacted for queries and status.
- What are the charges of Bore-well permission?
 Ans: Rs 500/- is the processing charge.
- What is the Payment Gateway?
 Ans: Rs. 500/- in Cash/ DD/Pay Order drawn in favour of Delhi Jal Board.
- Do I need planning permission to install a Bore-well system?
 Ans: As such no planning permission is required.
- How much space is required for its installation?
 Ans: Approximately 10 sq. Yards area is required for installation and its further maintenance.
- 8. How much time will take for getting Bore-well permission?Ans: Generally it takes 01-03 month time for getting Bore-well permission.
- 9. Who are the authorities involved in decision making and grant of Bore-well permission?

Ans: District Advisory Committee Chaired by DM of the area and other 06 members of various departments.